



Increase I.T. Productivity

DBCare's DBA-in-a-Box is an Oracle database appliance that provides real-time minute-by-minute situational awareness. This patent pending DBA-in-a-Box alerts you of database issues before they become a problem and sends alerts to your email, PDA, cell phone or pager. As a result, your valuable DBA's are performing tasks more suited to their capabilities and the needs of your IT operation, resulting in increased productivity and minimizing operational costs.

24 x 7 Database Monitoring

For \$1.75 per hour, DBCare's DBA-in-a-Box will monitor performance, host, space, audit, resources, stand-by and security events. DBA-in-a-Box automatically sends alerts, warnings, and system status: to pagers, customer specified wireless devices, and email address. This plug and play appliance does not reside on your system nor does it take up valuable system resources in performing its monitoring duties.

Off-site Managed Services

Help is available. If you are too busy to fix problems, Pinnacle Data Technology's remote managed services employs Oracle Masters and Oracle Certified Professionals (OCP) that can correct the condition for you. *See Managed Services Brochure for details.*

Advanced Features

Product features give you total flexibility and control of how the alerts are received, who receives them, and who receives what kind of alert. Alerts can be prioritized based on severity. *See reverse side for a detailed list of features.*

Benefits

- ▶ Free setup, hardware, and upgrades included.
- ▶ Free hours of managed services included.
- ▶ Gives your company an awareness of how your database is performing.
- ▶ Improve human efficiency through automation.
- ▶ Reduces operational cost from \$45.20 (hourly cost of average DBA) to \$1.75 per hour.
- ▶ No installation of software on your database system.
- ▶ Alerts can be sent to your in-house solutions team and/or to DBCare's Off-Site Services for response.
- ▶ In-house DBA can focus on more critical business operations.
- ▶ No additional cost for new features and releases of DBA-in-a-Box.
- ▶ No commitments. If you are not pleased with the product, you may return it.
- ▶ Monitors multiple databases and machines.
- ▶ Customer driven parameters that are set up free of charge by Pinnacle-Data Technologies.